

SUSTAINABILITY

REPORT 2025

Punta Cana Princess Hotel



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Introduction

We are pleased to present the 2025 Sustainability Report of the Punta Cana Princess Hotel, prepared based on the actions, objectives, and practices implemented throughout the year in the areas of environmental, social, and sustainability management. This document reflects our strong commitment to the community, our guests, employees, and strategic partners.

Through our Corporate Social Responsibility policies and the Princess & You 360 program, we continue to strengthen responsible management that promotes respect for the environment and the conservation of ecosystems. Our progress is the result of ongoing efforts focused on generating a positive and sustainable impact.

This report highlights the main achievements reached, as well as the future goals that guide our actions. We thereby reaffirm our commitment to the overall well-being of our guests, the local community, and the natural environment, convinced that through joint efforts it is possible to build a legacy of responsibility and sustainability for future generations.

Sr. Federico Espinal
General Manager

Sr. Silverio Oguislen
Assistant General Manager

Sra. Maria Dolores Beltré
Human Resources Manager

Sr. Elio Vázquez
Quality Manager

Ingeniero Daniel Castillo
Maintenance Manager

Sustainability Practices

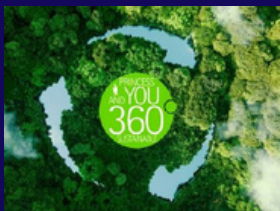
The sustainability practices of the Punta Cana Princess Hotel are focused on strengthening responsible and efficient management in the care of the environment and ecosystems. Through a system aligned with its environmental and sustainability policies, the hotel implements various short- and long-term initiatives that promote the rational use of resources, the protection of the natural environment, and the well-being of the community.

Among the main actions are the optimization of water and energy consumption, recycling programs and proper waste management, in-room reuse campaigns, as well as the promotion of responsible practices among guests and employees through training sessions, workshops, and informative communication.

Likewise, policies are developed focusing on biodiversity protection, social well-being, responsible purchasing from sustainable suppliers, and the proper management of environmental impacts, including noise control, air quality, and the conservation of green areas. These initiatives are complemented by ecological activities, community contributions, and awareness programs, reaffirming the hotel's commitment to sustainable and comprehensive development.



Programs



Princess & You 360 is the sustainability program of the Princess Hotels chain, designed to promote corporate social responsibility and generate a positive impact on the local community. Based on ethical principles, this program reinforces the company's commitment to responsible and sustainable management.

Its approach covers key areas such as education, training, and research; responsible talent management and employment promotion; social investment and innovation; and the strengthening of relationships with suppliers. It also promotes responsible consumption, respect for the environment, cooperation for development, and active participation in social initiatives, along with continuous improvement in the energy efficiency of equipment and infrastructure.



Pack for a Purpose Program

We are proud to have contributed throughout 2025 by supporting a nursing home and providing school supplies to children from low-income communities nearby. These actions reflect our commitment to social well-being and strengthening our surroundings. Thanks to the donations from our guests and employees, it was possible to achieve this goal.



In 2026, we will focus on strengthening our social and community programs, supporting initiatives that create a positive impact on our local environment.

Sustainability Policies

At Punta Cana Princess, we have a set of policies that guide our management under clear guidelines, defined objectives, and regulatory compliance. These policies are communicated to employees and suppliers and include sustainability, environmental, human rights, animal protection, child protection, human resources, and sociocultural policies.

These policies are focused on the conservation, protection, and responsible use of natural resources, as well as on preventing environmental degradation. In particular, we reinforce our commitment to reducing emissions and protecting ecosystems, while promoting awareness and active participation among employees, guests, and partners in sustainable practices.

We are committed to ensuring respect for and protection of human rights, fostering an environment where all individuals are treated with fairness and dignity. As part of this responsibility, we provide ongoing training to our team on the prevention of any form of discrimination.

Likewise, we firmly uphold the protection of children and young people, adopting a zero-tolerance policy toward any indication of abuse or exploitation. In the event of any suspicion, we proceed to notify the relevant authorities and encourage employees, guests, and visitors to do the same, thereby contributing to a safe and responsible environment.



Environmental and Sustainability Management

Water Management

Actions were implemented to promote the efficient use of water, including awareness campaigns, leak repairs, and the installation of eco-friendly equipment, with the participation of key departments. In 2024, compliance ranged between 80% and 85%. For 2025, monitoring has reached 90%, demonstrating an improvement in the management and control of these initiatives.



Energy Management

In 2024, 95% of the energy management objectives were achieved, reaching 100% implementation of energy-efficient lighting and making progress in water savings, although some targets remained between 80% and 90%.

In 2025, these pending goals were carried forward, strengthened, and reached 95% compliance, thereby consolidating an improvement in energy efficiency compared to the previous year.



Waste Management

In 2024, waste management was developed as a fundamental part of sustainability through the separation of organic and inorganic waste, the reuse of vegetable oil for biodiesel, the recycling of paper, cardboard, and plastic materials, as well as the safe disposal of hazardous waste by authorized companies.

In 2025, improvements were implemented to strengthen these processes, increasing recycling levels, further reducing the use of single-use plastics, and promoting new circular economy initiatives.



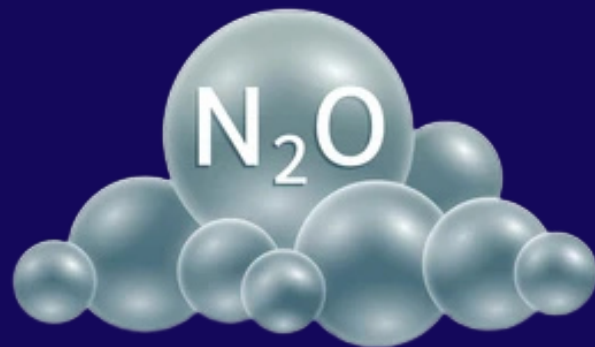
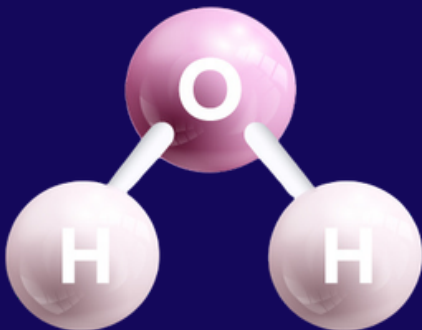
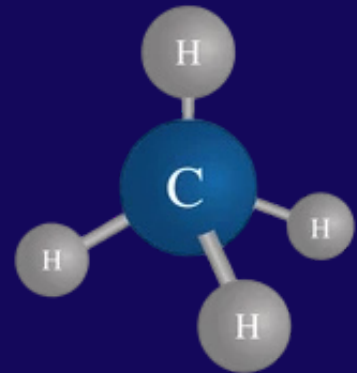
Greenhouse Gas Management

The Punta Cana Princess Hotel works continuously to improve its impact on people and the environment.

We also take a firm commitment to reducing our greenhouse gas emissions and to protecting and conserving biodiversity.

In line with our sustainability commitment and strategy, in 2024 the Punta Cana Princess Hotel set a goal to reduce carbon dioxide (CO₂) emissions and other greenhouse gases associated with energy consumption, water management, and waste by 65%, aiming to achieve this in the coming years.

In 2025, we achieved an 8% reduction in carbon dioxide (CO₂) emissions and other greenhouse gases, as a result of implementing initiatives focused on energy efficiency, responsible water management, and waste optimization.



Objectives

At Punta Cana Princess Hotel, we reaffirm our commitment to sustainability by setting clear objectives for the coming year. Aware of the importance of environmental care, we recognize that there are still areas for improvement; therefore, in 2026 we will implement new initiatives across all our operations to move toward our goals in the years ahead.

- Strengthen internal controls to optimize water and energy consumption.
- Standardize operational practices focused on waste reduction.
- Improve consumption monitoring as a management tool.
- Incorporate sustainability criteria into operational decision-making.
- Establish clear roles and responsibilities in sustainability matters.
- Consolidate internal monitoring and reporting systems for key indicators.
- Gradually reduce our carbon footprint and greenhouse gas emissions.
- Focus on strengthening our social and community programs to generate a positive impact on our environment.

Conclusion

In summary, this Report demonstrates that at Punta Cana Princess Hotel we have integrated sustainability as a strategic pillar of our management, through defined goals and a structured approach.

This path allows us to evolve toward more efficient, balanced operations that are mindful of our social and environmental impact.

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By maintaining this direction, the hotel strengthens its long-term outlook, contributing to the responsible development of the destination and to the quality of life of present and future communities. Ultimately, this effort shows that sustainable progress is achieved through consistent, measurable practices embraced collectively.



